



NAMI programs do not need to be offered on a HIPAA-compliant platform

Hello everyone,

NAMI programs do not need to adhere to HIPAA as NAMI programs are not mental health services. Since we are not offering clinical services, it is unnecessary for NAMI state organizations and affiliates to look for HIPAA-compliant platforms as you're transitioning your programming to distance delivery methods.

However, as stated in our NAMI national education policies, all NAMI programs are required to honor the privacy and safety of each program participant. We therefore encourage you to choose platforms that will help you safeguard confidentiality. We sent out general guidelines last week about offering NAMI programs online and are currently working on more detailed guidelines and information.

Thank you for your effort, and please reach out to NAMI Education at namieducation@nami.org if you have any questions.

Karen